



# What is the Safe Places scheme?

**“The Safe Places scheme helps people while they are out and about. If someone feels unsafe or unsure, they have a safe place to go. It's free to join for members and venues!”**

# What is a Safe Place?

**Safe Places are venues where you can get short-term help while you are out in the community.**

- **cafes**
- **indoor markets**
- **libraries**
- **museums**
- **shops**
- **pubs**
- **leisure centres**



## **What is a Safe Place?**

**Safe Place venues have agreed to join the scheme.**

**Barnsley Safe Places have checked the venues.**

**The staff have been trained to help you.**

**Barnsley Safe Places will have this sign in the window or entrance.**



# Why would I need a Safe Place?

**Safe Places are there for when things go wrong.**

**Or if you feel unsafe or unsure.**

**You may need time to calm down or help to contact a carer, friend or family.**

**Examples:**

- **I was harassed in the street**
- **I could not use my phone**
- **I lost my friends**
- **I broke my glasses**
- **My bank card would not work**
- **I felt ill**



**Some days you may cope well but on other days you might need help.**



# Who can use Barnsley Safe Places?

Anyone over 16 can be a member.

You can call us on 0300 012 0412 to join.

Or complete the form online.

Click the link below the arrow or scan the QR code using the camera on your phone.



**Barnsley Safe Places Membership Form**

Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Postcode: \_\_\_\_\_  
Telephone: \_\_\_\_\_  
Mobile: \_\_\_\_\_  
Email: \_\_\_\_\_

The information below will help us identify areas we can improve.

Physical disability	Mental health needs	Age
Learning disability	Autism Spectrum Disorder	16 - 17
Carer	Acquired brain injury	18 - 19
Older person	Sensory impairment	20 - 29
		30 - 39
Identified Gender		40 - 49
Ethnicity		50 - 59
		60 - 69
		70 - 79
		80 - 89
		90 +

Your information will be kept confidential and secure, and will only be used to contact you about Barnsley Safe Places.

Post: Barnsley Safe Places, Cloverleaf Advocacy, 5 Wellington Road, Dewsbury, WF13 2NF. Email: barnsleyplaces@cloverleaf-advocacy.co.uk

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[Click here for the Cloverleaf membership form](#)



# How do Safe Places venues help?

There are different ways venues help.

**Just being there:** Some members say they have not needed a Safe Place. But they feel safer knowing where they are.

**You do not have to tell anyone:** You do not have to tell staff you are using a Safe Place. Some people go into a shop or library to get away from what is upsetting them.

**Help if you need it:** All Barnsley Safe Places venues have been visited in the last 12 months. Staff have been trained to help you.

# What should I expect?

All Safe Place venues should:

- Provide you with a place where you feel safe
- Ask what problem they can help you with
- Allow you to wait until you feel better or safe to leave
- Or help contact someone to collect you
- Call emergency services if needed



**It would be helpful to venues if you carried your membership card.  
There is space for 2 phone numbers of people to call if you need help.  
It is the same size as a bank card.**



About me

My Name is:

Please help me call:  
Telephone:

Please help me call:  
Telephone:

# Prompt cards

**All Barnsley Safe Places venues have this to help you explain your problem. If you find it difficult to tell them what is wrong you can point to the photo. All staff have been trained to help you.**

**Barnsley Safe Places**  
Do you have a card that looks like this?  
*(There should be an emergency number on the back.)*

Problem with transport	Problem with money
Someone scared me	Someone hurt me
I am ill	I am lost

Can you point to the picture that will show me how to help?  
*(You may need to read these aloud.)*

Do you need 999 for the police or an ambulance?

Should your carer contact the police when they arrive?

Text Hate to 61009  
Call 101  
*(You may need to read these aloud.)*



# How do I find a Barnsley Safe Places venue?



**Look for this sign in your local area or Barnsley Town Centre.**



**Join the Barnsley Safe Places Facebook page**



**The Live Well Barnsley website has many of the venues listed.**



**Visit the Safe Places National Network website for the most up to date map.**



**Download the Mobile App and find your nearest Safe Places venue wherever you are in the UK.**

# Useful numbers

**BMBC Customer Access Team - 01226 773300**

**Police (Non-emergency) 101**

**Hate Crime text HATE to 61009**

 **0300 012 0412**

 **safeplaces@cloverleaf-advocacy.co.uk**

 **www.safeplaces.org.uk**

 **Barnsley Safe Places**

 **MyBarnsleyToo**

